

Grievance Redressal – Modes and Escalation Mechanism:

Level-1: Listed Company/ RTA (Adroit Corporate Services Private Limited)

In the event of any grievance / complaint, the shareholder may escalate the said grievance / complaint addressed to the Grievance Redressal Division, by email to our dedicated id: info@adroitcorporate.com or through a letter (hard copy) addressed to.

Adroit Corporate Services Private Limited

18-20 Jafferbhoy Industrial Estate, Makwana Road,
Marol Naka, Andheri East Mumbai 400059

We shall send intimation of redressal / resolution of grievance / complaint via e-mail / physical letter, as applicable, within 30 days from the date of receipt of grievance / complaint.

Level-2: Stock Exchanges - Online registration of complaint / grievance on stock exchanges

1. The nature of the complaint that can be lodged against listed company has been given on the websites of the Stock Exchange. Upon receipt of complaint, the stock exchange shall forward the same to the concerned company with a copy to the complainant.
2. If the company fails to redress the complaint within 30 days, the exchange sends a reminder to the company and follows up with the company and its respective RTA.

Level-3: Grievance Redressal Mechanism at SEBI

Complaints can be lodged with SEBI electronically through SEBI Complaints Redress System - SCORES (a web based centralized grievance redressal system of SEBI at <https://scores.gov.in/>)